



About GigaSpaces

We deliver the fastest big data analytics processing platform to run your analytics & machine learning in production, at scale



300+
Direct customers

50+/500+ Fortune / Organizations

5,000+Large installations in production (OEM)

25+ ISVs

GigaSpaces Select Customers





































































OEMs / ISVs / Partners

































AnalyticsXtreme: Accelerating Your Data Lake by 100X for Real-time Analytics

Your data is immediately searchable, queryable, and available for analytics

Single logical view for hot, warm and cold data

 Hot data resides on in-memory data grid and historical data on HDFS/Object Store

 Hot data is mutable and historical data is immutable (parquet)

Fast Access

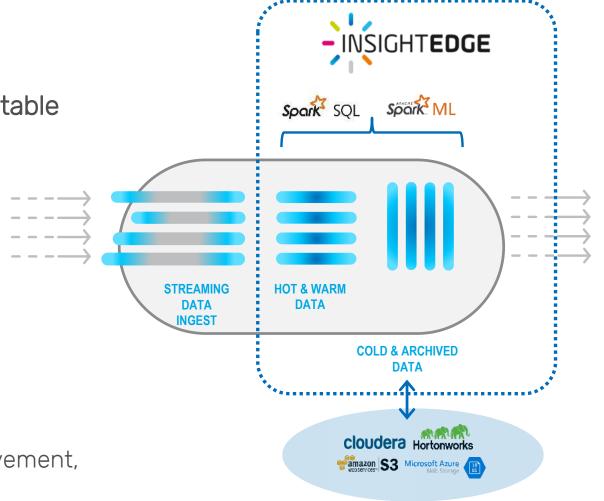
 Fast access to frequently used historical data

Access any data through a unified layer

- Analytics (Spark ML)
- Query (Spark SQL)

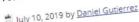
Automatic lifecycle management

 Automatically handles the underlying data movement, optimization and deletion



GigaSpaces Coverage













weet tweet he team here at insideBIGDATA is deeply entrenched in ollowing the big data ecosystem of companies from around he globe. We're in close contact with most of the firms making vaves in the technology areas of big data, data science, nachine learning, AI and deep learning, Our in-box is filled ach day with new announcements, commentaries, and nsights about what's driving the success of our industry so

in share



ve're in a unique position to publish our quarterly IMPACT 50 .ist of the most important movers and shakers in our industry. These companies have

#37 Gigaspaces - In-memory Computing Platform +2

REPORT REPRINT



GigaSpaces adds 'data lake accelerator' to its InsightEdge in-memory computing platform

MARCH 12 2019

GigaSpaces has a long track record of providing in-memory data-processing for data grid and cache use cases. With the latest enhancements to its InsightEdge Platform, it aims to further simplify and accelerate big-data processing for 'instant' business insight.

O'REILLY Artificial Intelligence Conference

April 15-18, 2019 New York, NY

ENTED WITH (INTEL) A

Operationalizing real-time ML and DL with GigaSpaces, ntel Analytics Zoo, and Optane DC Persistent Memory

31 Add to Your Schedule Add Comment or Questio

'oav Einav (GigaSpaces), Vin Costello (GigaSpaces) :30pm-2:40pm Tuesday, April 16, 2019

ntel® Al Builders Showcase ocation: Grand Rallroom West



29 April-2 May 2019

O'REILLY + CLOUDERA

How NLP is helping a European financial institution enhance customer experience

Yoav Einav (GigaSpaces) Case studies Location: Capital Suite 13 See passes & pricing

31 Add to Your Schedule Add Comment or Question



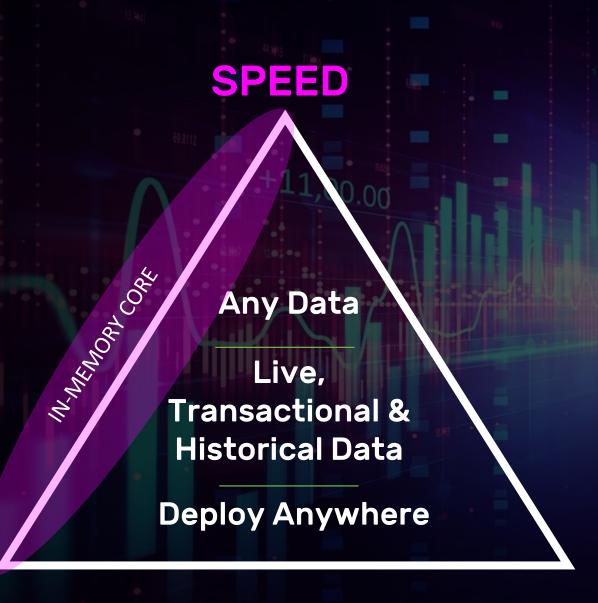
AWARDS







GigaSpaces Competitive Edge



SCALE

ANALYTICS



Data Analytics: Undeniable Value to your Business

Dynamic Pricing

Helps grow sales by 30% annually

Optimized Operations

Saves **\$100sK** in annual savings (banking example)

Risk Analysis

Reduces loan losses by 10-30%

Call Center Automation

Increases efficiency by over 90%

Predictive Maintenance

Reduces maintenance costs by up to 75% per mile (transportation example)

Personalized Recommendation

Increases conversions by **up to 20X** for brick & mortar stores via location-based promotions

Fraud Analytics

Reduces losses by **3 to 5%** in mature environments and by **over 30%** in evolving contexts



The Velocity of Business

"To prevent fraud, anomaly detection needs to happen against 500,000 txn/sec in less than 200 milliseconds" "A typical e-commerce website will experience 40% bounce if it loads in more than 3 seconds, including personalization offers"

"A call center receives
450,000 calls/day, each
call needs to be routed in
less than 60 milliseconds"









Use Cases Spanning Industries Benefit from Near Real-time Al Decision Support Systems Built on GigaSpaces



FINANCIAL SERVICES

- Fraud
- Credit risk scoring
- Customer 360
- Customer churn



INSURANCE

- Usage based insurance
- Customer 360
- Customer churn
 - Claims management



RETAIL

ECOMMERCE

- Personal recommendations
- Intelligent inventory mgmt.
- Customer 360
- Locations-based promotions



- Predictive maintenance
- Fleet management
- Customer 360



- Inventory planning
- Customer 360
 - Predictive maintenance



MEDIA/

TELCO

• Pred

- Customer 360 (incl. churn)
- Intelligent call center routing
- Data Center Infrastructure Monitoring (DCIM)
- Predictive maintenance

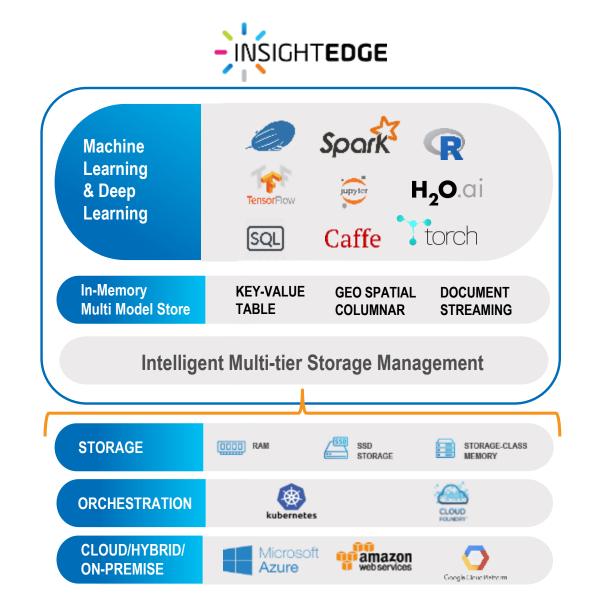
INDUSTRIAL IOT

TRANSPORTATION



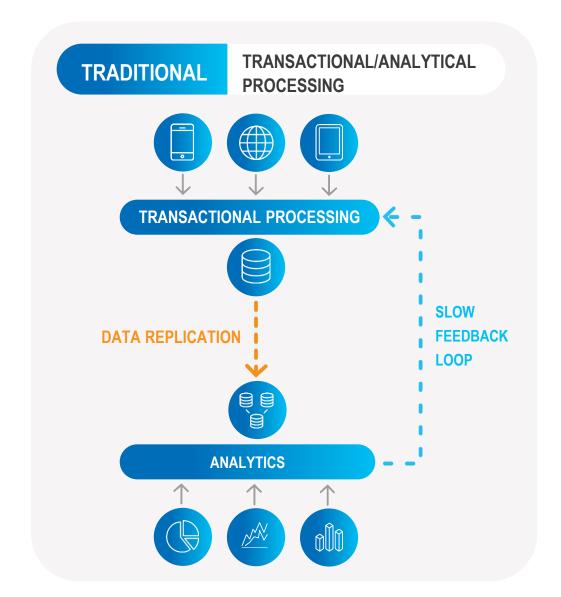
InsightEdge: Unifying Real-Time Analytics, Al and Transactional Processing in One Platform

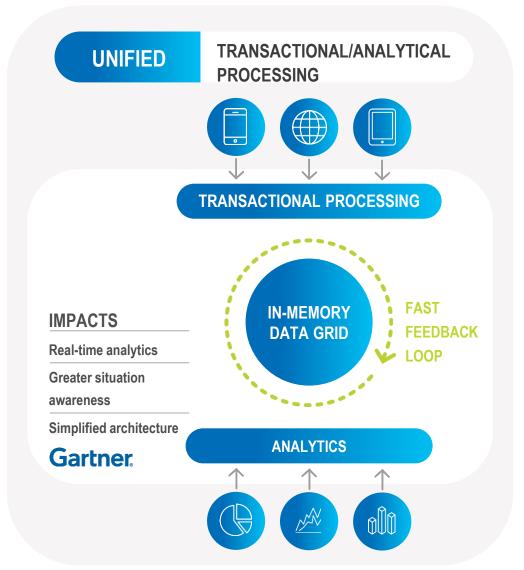
- Rich ML & DL support
- Extreme performance
- Fully Transactional
- ACID Compliance
- Enterprise-grade (Security, High Availability)
- Co-located Apps and Services
- Seamless integration with Big Data ecosystem
 - Data sources (Kafka/Nifi/Talend/etc.)
 - Data lakes (S3/Hadoop/etc.)
 - BI tools (Tableau/Looker/etc.)





Traditional vs. Unified "Translytical" Processing





1//

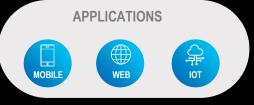
UNIFYING Analytics and Transactional Processing at **SCALE & SPEED**













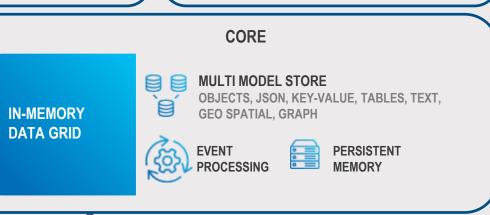
SECURITY AND AUDITING



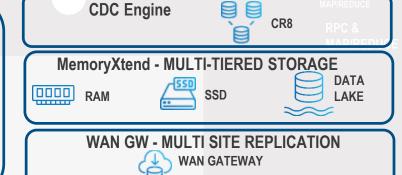
MANAGEMENT AND MONITORING





































Ultra-low latency and high throughput transactional processing **IMDG**

Partitioned In-Memory Grid Shared-nothing, linear scalability, elastic capacity

Co-Location of Data and **Business Logic** Co-located ops, event-driven, fast indexing

Event-Driven Processing and Map/Reduce

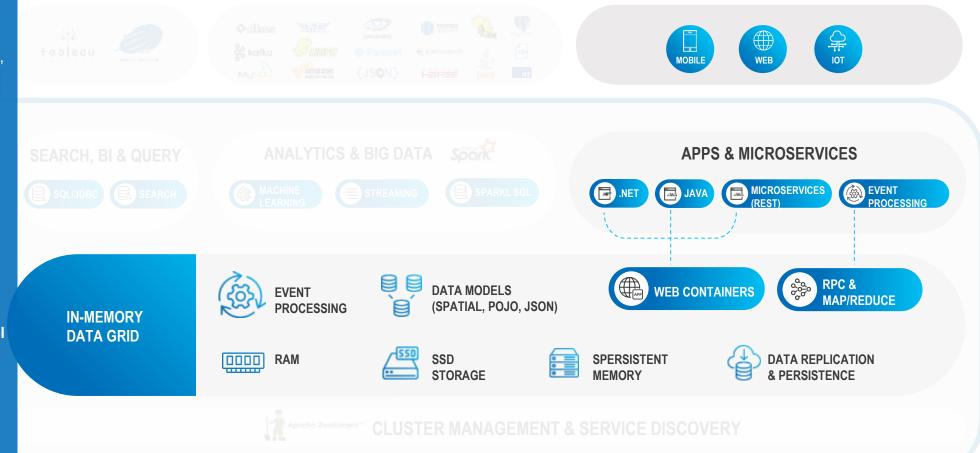
No Downtime

Auto-healing, multi-data center replication, fault tolerance

Fast Indexing Multi-Data Model POJO, .NET, Document/JSON, Geospatial, Time-series

Seamless Integration with Java/Scala ecosystem

Cloud, Kubernetes, Docker **Native**























Co-located Analytics and Al with Transactional Processing























SEARCH, BI & QUERY





Distributed SQL-99

Real-time integration with Tableau and **Business Intelligence tools**

JDBC driver

ANALYTICS & BIG DATA SOOK









Spark for ML and leading DL frameworks

Push-down predicate for ultra-low latency filter (30x faster)

Shared RDDs/DataFrames

Streaming with 99.999% availability

Deep Learning with Intel BigDL

Graph processing, text mining, geospatial







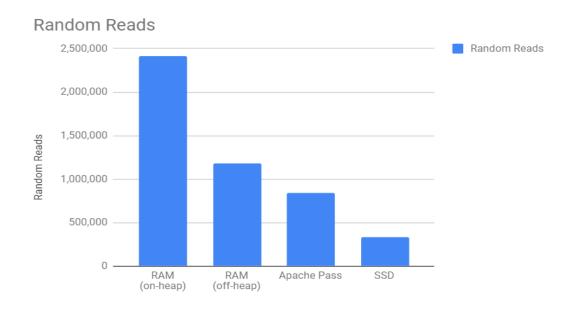




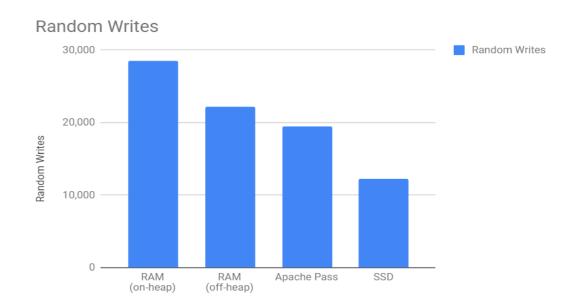




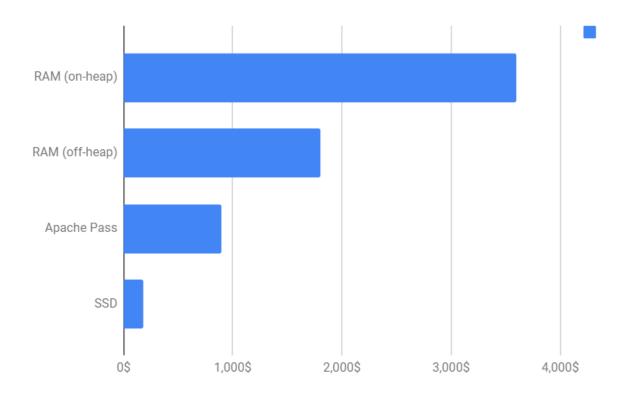
Benchmark (in IOPS)



- Persistent Memory +249% than SSD
- RAM (off-heap) +350% than SSD



- Persistent Memory +159% than SSD
- RAM (off-heap) +180% than SSD



- CAPEX reduction of up to 50% with RAM off-heap vs. on-heap
- CAPEX reduction of up to 75% with AEP vs. RAM on-heap
- OPEX reduction by X10

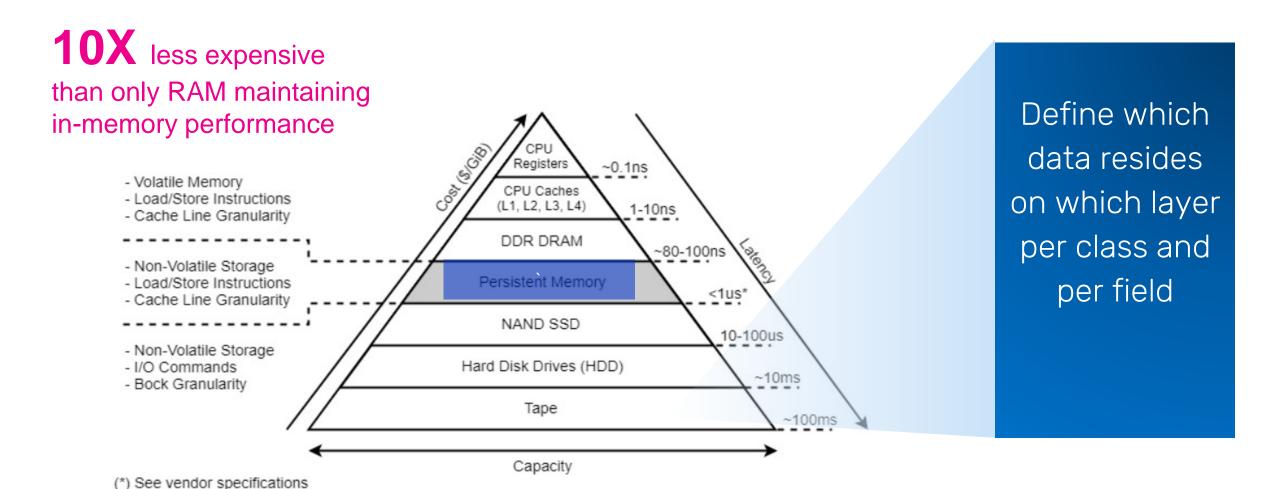


Figure 2: Memory-Storage Hierarchy with Persistent Memory Tier





































































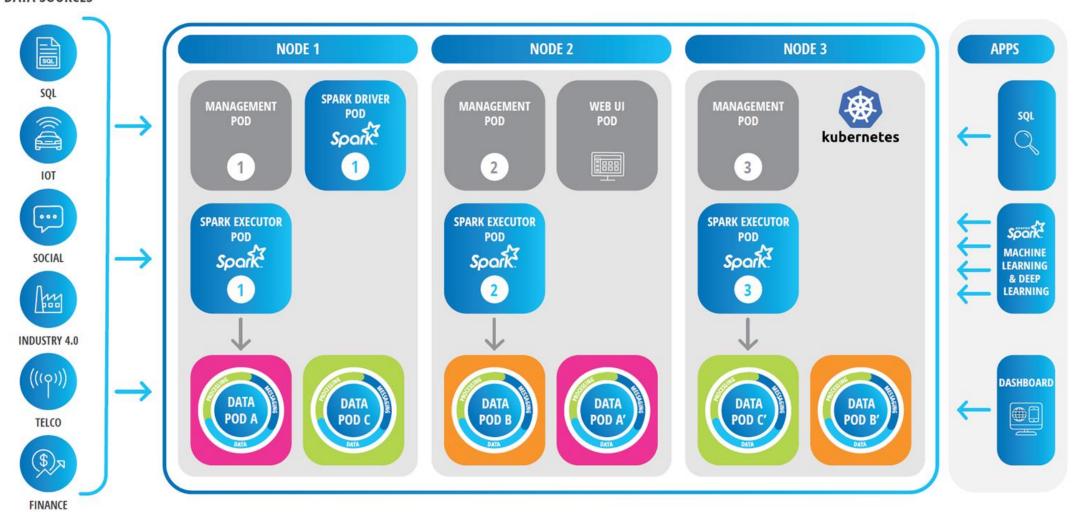
https://builders.intel.com/persistent-memory-developer-challenge





Kubernetes and Docker

VARIOUS DATA SOURCES







FILES



MESSAGE BUS





DATABASES



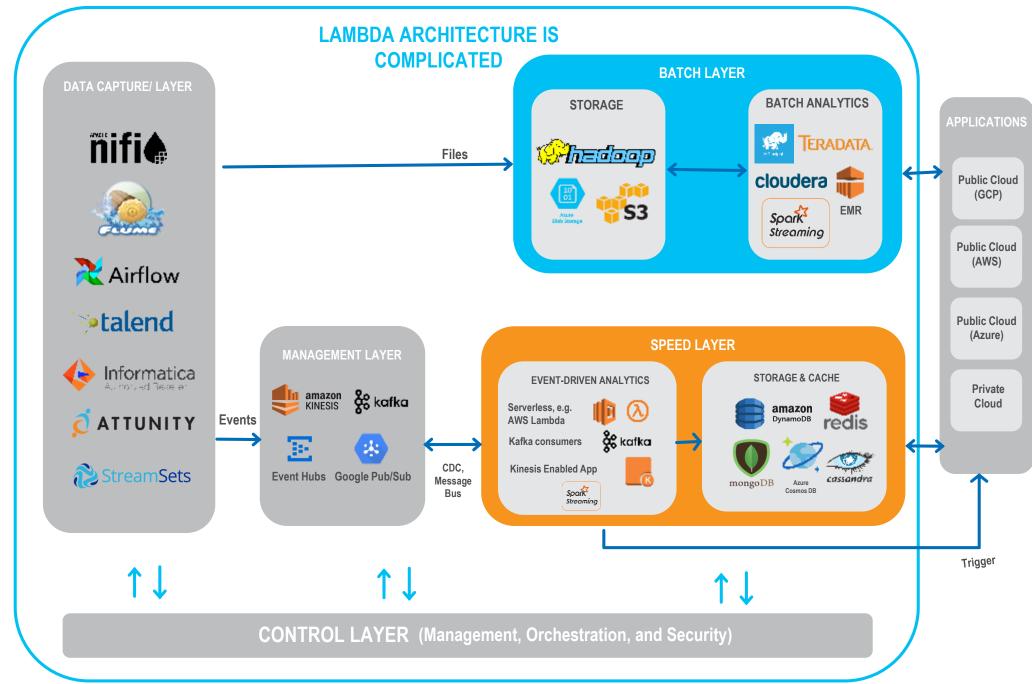
EVENTS

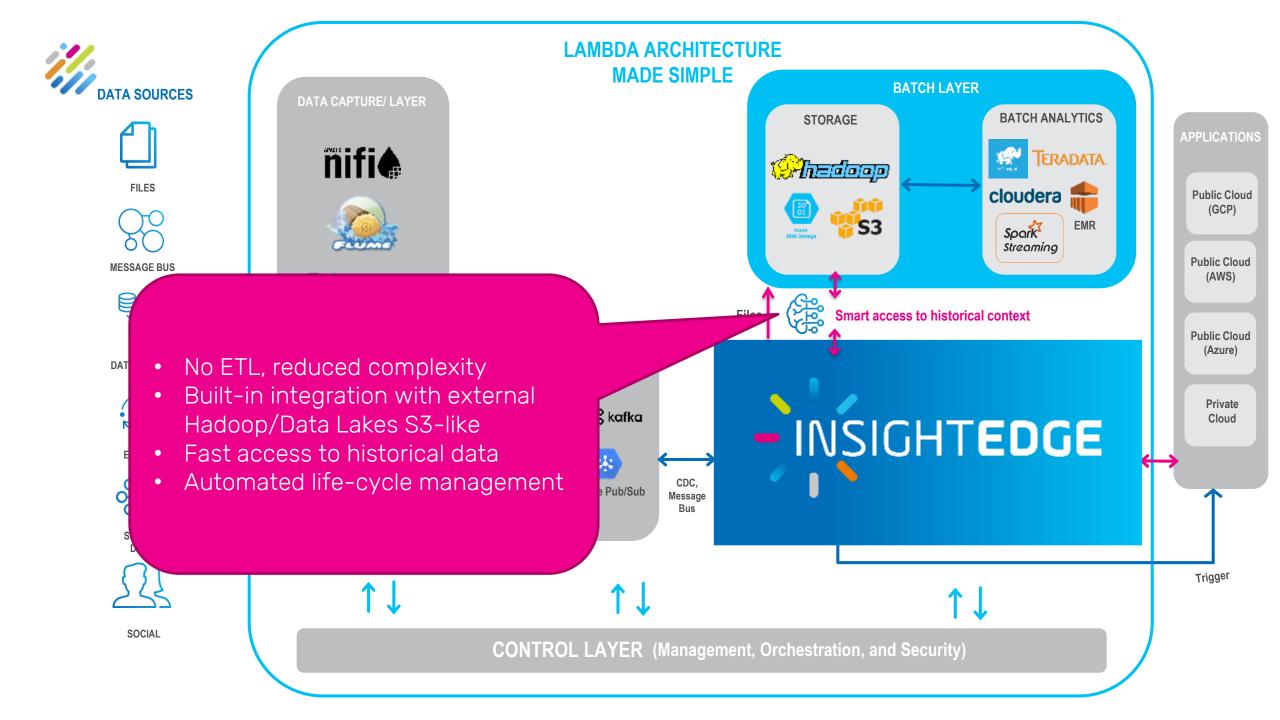


SENSOR DATA



SOCIAL







Leverage leading BI Platforms



Tableau



Qlik



Looker



Power BI



NoSQL vs. GigaSpaces

YCSB

Workload A: Update heavy

This workload has a mix of 50/50

reads and writes.

Workload B: Read mostly

This workload has a 95/5

reads/write mix.

Workload C: Read only

This workload is 100% read.

Per Node

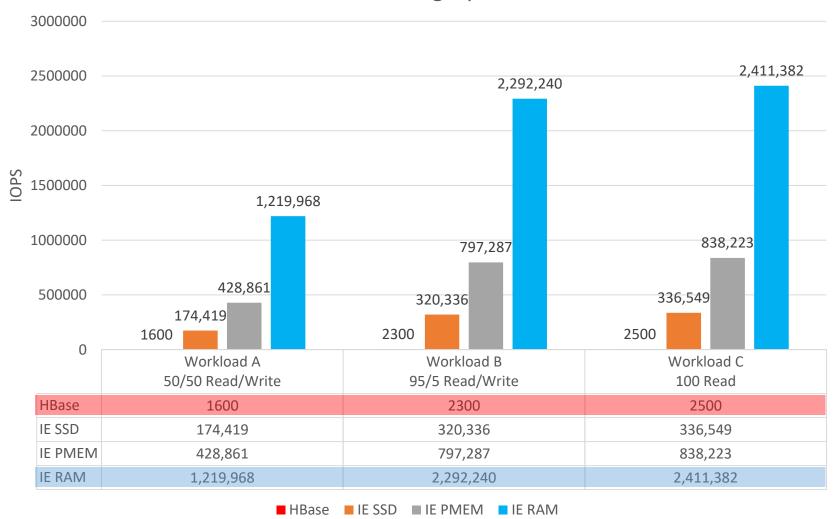
Replication Factor: 2

Record size:1KB

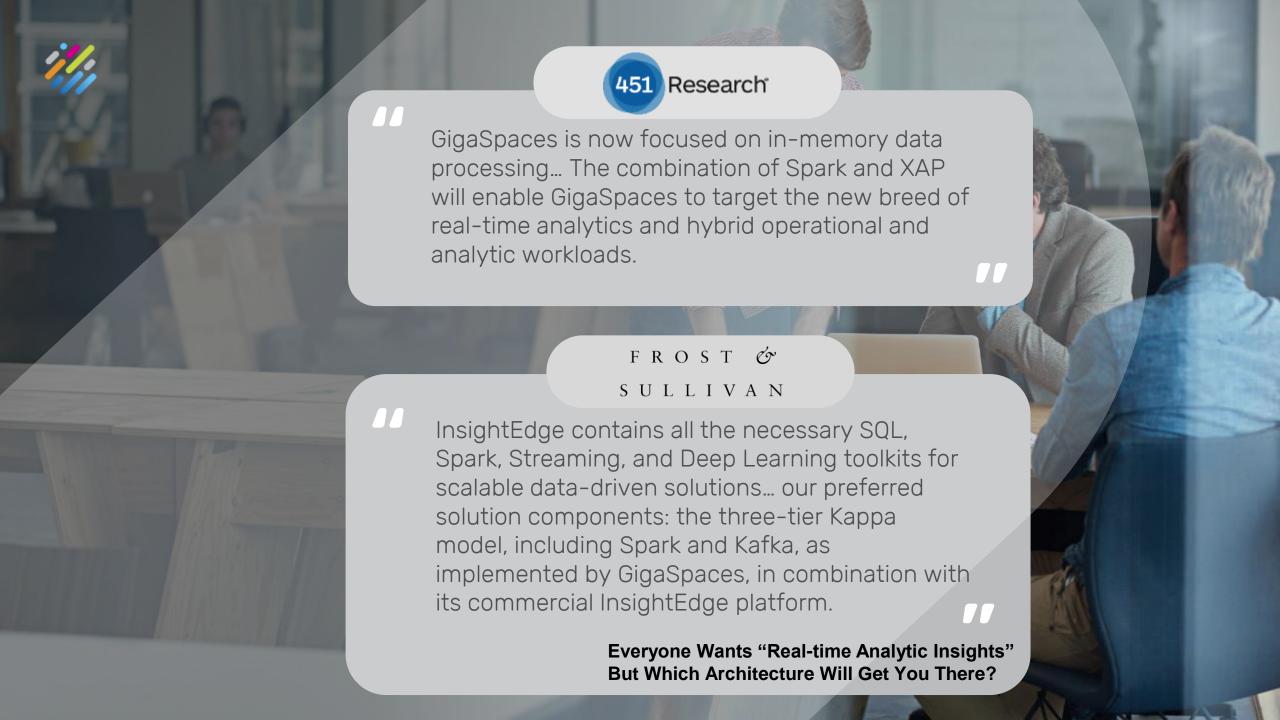
RAM: 32GB

CPU: 16 cores

Disk: 1.2TB SSD



X100 Faster





CASE STUDY: Fast Global Fabric for Risk, Trading and Market Data



BUSINESS CHALLENGE:

Prior to executing a trade, a credit check needs to run and guarantee that the counterparty is not exceeding their limit

TECHNICAL CHALLENGE:

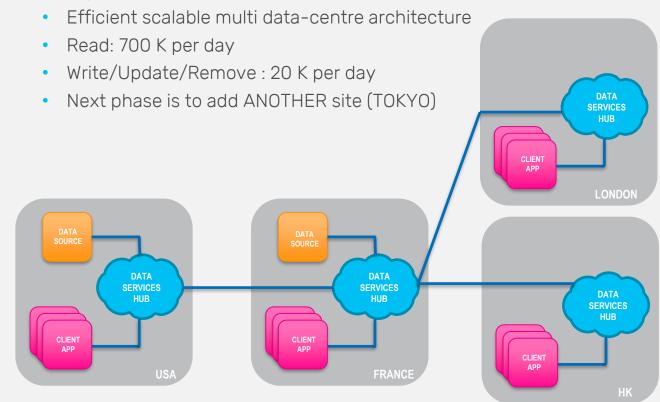
- Complete control over all eTrading platforms
- Regulatory enforcement set by RISK rules on all users trades on a daily basis
- Regulation analysis and checks
- Client onboarding
- Traversal framework
- Referential data for other apps

IMPLEMENTATION:

- All reservations, limits and client data is stored in the GigaSpaces in-memory platform
- All the requests are executed via the platform
- GigaSpaces is used in front of the database to speed up data access
- A worldwide deployment is done (Paris, NY and London) with GS asynchronous replication between each site to populate the data in NY and London

RESULTS:

- Three sites with 99.999 HA, replicated WW (Paris, London, New-York and Hong Kong)
- Reduced cluster and component sprawl
- Real-time risk analysis and credit checks complying with regulations





CASE STUDP:YNAMIC PRICING & **OPTIMIZATION**



BUSINESS CHALLENGE:

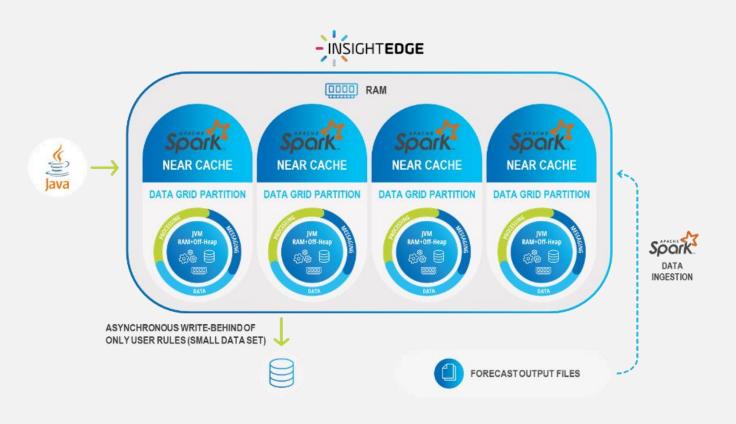
Demand forecasting and price optimization in real-time based on threshold changes

TECHNICAL CHALLENGE:

- Ingest ~ billion of records in minutes
- Ability to guery data from multiple geographies in real-time at low latency
- Ability to update with low latency multiple locations to adjust forecast and influence
- Cloud nativeness

RESULTS:

- Agility: Reduced forecasting ingestion from 3 hours to 8 minutes
- Live interactive querying and analytics through Spark SQL < 150ms latency





CASE STUD**BOOKING AND FLIGHT AVAILABILITY**



BUSINESS CHALLENGE:

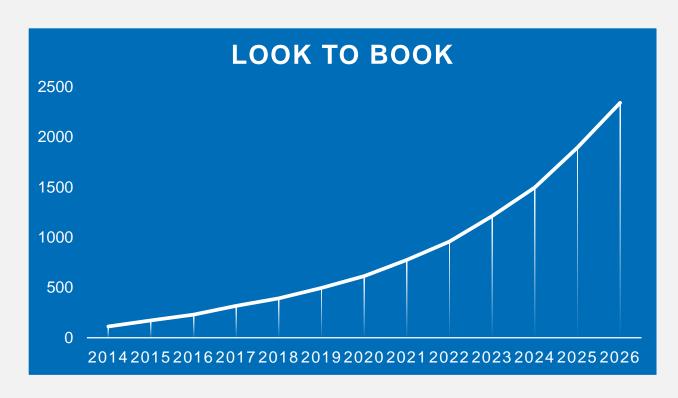
Flight availability forecasting real-time based on various factors: date, city pair, #seats requested, marketing class, Point of Sale (PoS), quota limits, traffic restrictions, etc.

TECHNICAL CHALLENGE:

- Various internal systems (Reservation, Shopping, eCommerce Systems)
- Open API for external systems: Airlines, Global Distribution Systems (GDSs) and BOTs (automated searching).
- Auto scaling and sub-sec latency
- Multi tenancy (small/med/large airlines)

RESULTS:

- Querying and analytics response time < 50ms latency
- High Performance with up to 200K transaction/sec
- Scaling Near Linear (X100)
- Increase throughput by X& and reduce network overhead by 10%



Ratio of Bookings per Availability Requests increases by 100



CASE STUDY: PriceRunner Compares Prices for Millions of Offers in Milliseconds

eCommerce

BUSINESS CHALLENGE:

 PriceRunner receives prices from 18,000 different merchants and has 4.4 million unique visitors per month, needed to ensure real-time comparisons for their customers at high peak periods such as the night before Black Friday where traffic increases between 10-20 times the normal traffic.

TECHNICAL CHALLENGE:

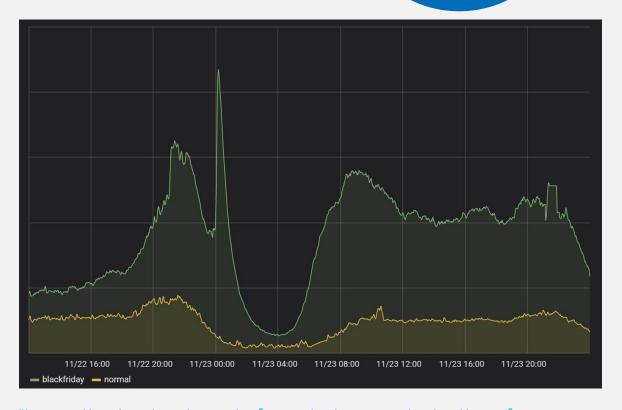
- Support scalability requirements at peaks without compromising performance
- No downtime
- Real-time analytics on transactional data
- Event-driven applications powering integrated applications
- Microservices architecture for rapid development and deployment

18,000 different merchants

200 million prices updates

1 Billion requests a month

5-8 millisecond performance



"Innovation is a key tenant of our strategy, and adoption of GigaSpaces InsightEdge real-time machine learning technology will highly differentiate our services by enabling us to run advanced analytics models on our hot data and instantly predict prices to improve the customer experience."

Roger Forsberg, CTO PriceRunner





CASE STUDKeal-Time Pricing Engine

BUSINESS CHALLENGE:

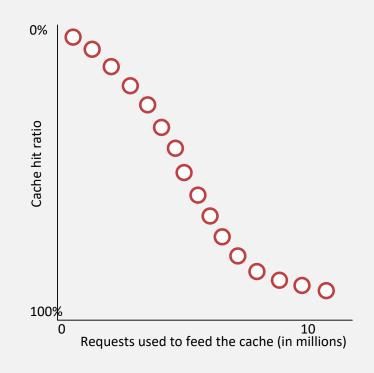
- Dynamic pricing engine based on CO2 tax regulations for B2B and B2C
- Many car configurations are unique, but all parts are not significant for CO2 calculation

TECHNICAL CHALLENGE:

- The current pricing engine workload is around 60 to 80 calculations/s, expected to increase to 2000
- Pricing calculations are obsolete after 24 hours.
- Each CO2 returned value must be exact
- All requests (both internal and external) must be equally treated

RESULTS:

- Querying and analytics response time < 100ms latency
- Reduce infrastructure footprint by a factor of X4-6
- Scaling up by X20



Pricing Requests increases by 20x



SMART AGENT ASSISTANCE

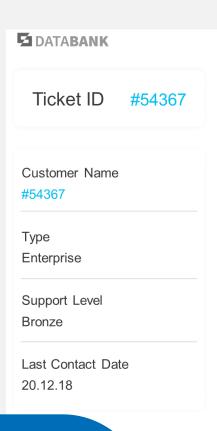


BUSINESS CHALLENGE:

- Enhance customer experience with quicker First Call Resolution
- Reduce Average Handle Time for optimized efficiency

TECHNICAL CHALLENGE:

- Ingestion of millions of CRM cases and data from other repositories into a unified analytics platform
- Leveraging ML models in real time
- Continuous model training



GIGASPACES Q Search... DATA SOURCES CUSTOMER **CUSTOMER TICKET** 95.32% Credit Limit exceeded Authentication #33487 \$ Beneficiary account unknown International #180762 Payment declined Beneficiary account dormant #180762 71.53% bank changes **Case Description** Case Resolution **Case Description** Check that credit limit International payment to Check here to email supplier declined is not exceeded instructions to customer Read more Read more

Reducing mean time to resolution by 5-10X Average time of 50ms to search and find similar cases

Fraud and Money Laundering Detection in Real-time

BUSINESS CHALLENGE:

- Detecting fraud on mobile payment applications in real-time
- Detecting the deposit of the same check in multiple accounts at different banks in real-time
- User experience: application availability 24×7
- TCO reduction: reduce dependency on expensive RDBMS (Oracle)

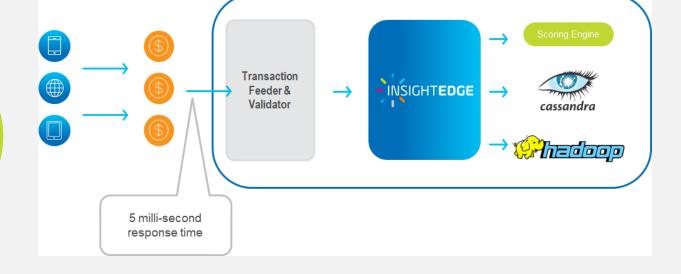
TECHNICAL CHALLENGE:

- IMC Platform to ingest 4 TB of data daily
- Fully consistent transactional In-Memory Map-Reduce
- Millisecond response
- Analyze and validate against a large dataset of live (multiple TB) in memory and archived data (to Cassandra NoSQL and Hadoop)

RESULTS:

- Sub-second response for accurate fraud detection to stop the transaction
- TCO Reduction: RAM and SSD for runtime data compared to Oracle DB or SAN
- Fault-tolerant, highly available, scaling on demand

Ingest 4 TB daily
Handle 1.5M events per second







Instant Payments for real-time transactions and high reliability to enhance the overall customer experience

BUSINESS CHALLENGE:

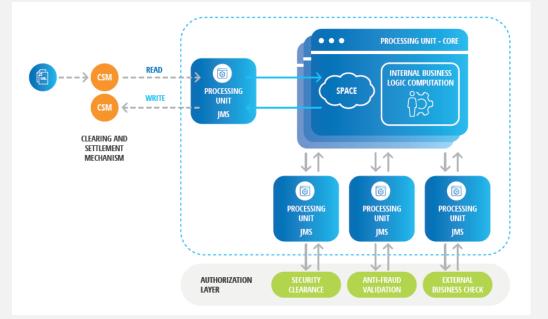
- Enable and accelerate instant payment solutions and meet regulatory requirements on a global scale
- Automatically track purchases and other server-to-server communication in real time
- Store payment transactions, order information and other sales internally

TECHNICAL CHALLENGE:

- Ability to handle added data volumes 15k payment/sec receipts introduced by management of new SEPA European payment regulation
- Assure no-downtime for mission critical service

RESULTS:

- Running low-latency payment and business logic calculations
- No downtime assured
- Real-time analytics and Machine Learning preventing fraud and adherence to regulations
- Design to deployment in just a few months leveraging microservices architecture



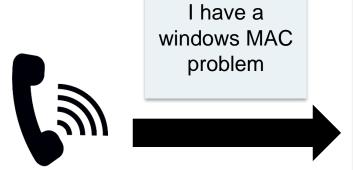
Payment transaction in 500 milliseconds

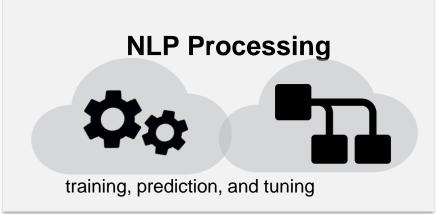
End-to-end validation in seconds

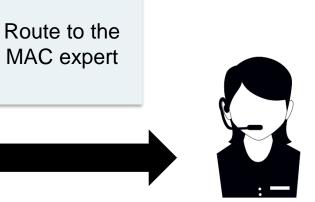


Stop Pressing 0 Or *

Automatic routing to the right agent for the perfect personalized experience







User speaks using web interface

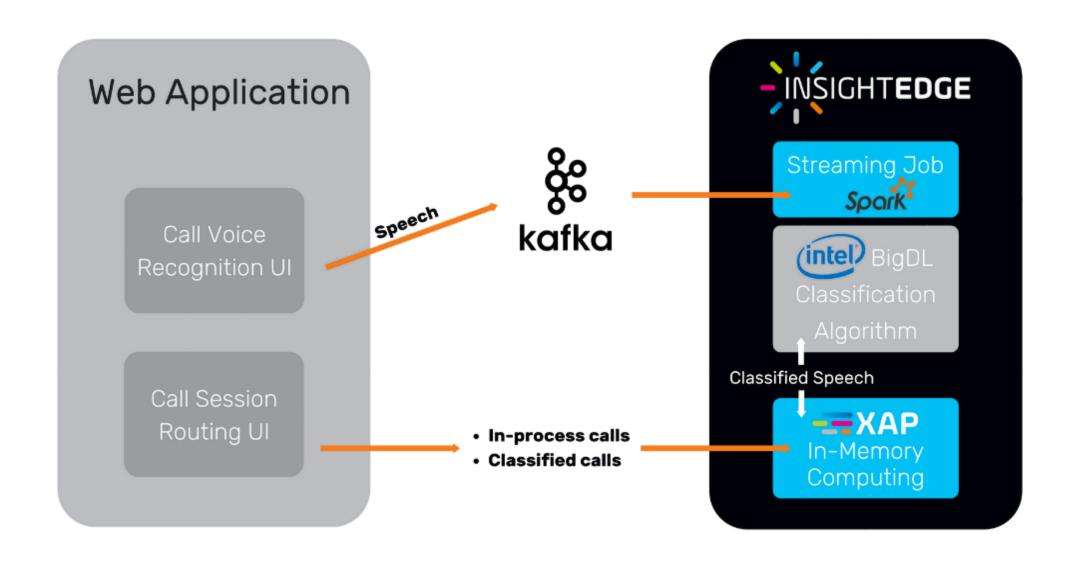
Browser converts speech to text and sends to controller

Controller writes data to InsightEdge and to Kafka topic Spark job listens on Kafka topic and using BigDL model, creates prediction

BiGDL writes Prediction to InsightEdge data grid InsightEdge event processor listens for Prediction data and routes call session



Operationalizing Al Example - Automatic Call Routing





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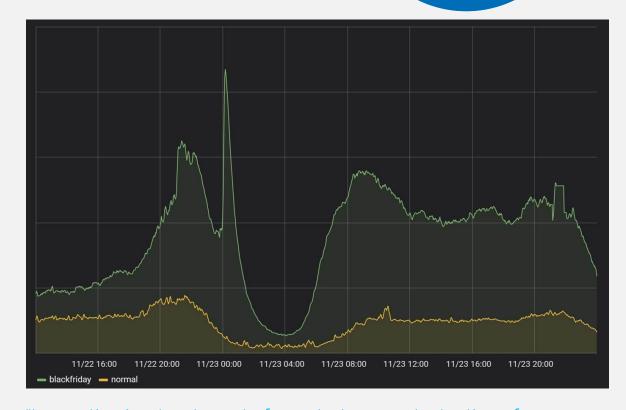
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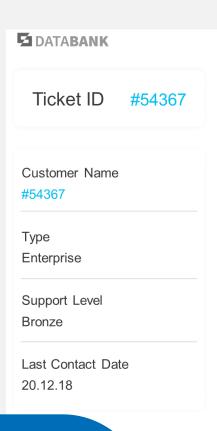


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INSTANT
INSIGHTS
TO ACTION



EXTREME PERFORMANCE



TCO OPTIMIZATION



MISSION CRITICAL AVAILABILITY

sec from
data to
insight to
action

millions of IOPS

10X
less expensive than only RAM with In-memory performance

No Downtime at leading enterprise customers for





WHY GIGASPACES?

- Real-time insights
- Boost your performance
- Simplify your architecture
- Lower TCO / Enhance ROI



Enterprise Grade System of Record



Optimized Data Replication:

Field-proven, reliable, high performance replication mechanism to replicate data between peer nodes in the data grid



Locking Support:

RDBMS locking and transaction isolation for robust and hassle-free data access

Multi-Site Deployment: Replicate

and share data between multiple,

geographically-distributed, active

clusters for global activity



Querying:

Sophisticated query engine with support for SQL and example queries



Advanced Querying & Indexing

Indexing:

Predefined and add-hoc Property indexing for fast data access



Data Partitioning:

Transparent content-based data partitioning to evenly and intelligently distribute data across your cluster



Projection API

Customize the query's result set by defining which fields should be returned



Geospatial:

Enhance your data model with shapes and use spatial operations to find matches



Transaction Support:

Full transaction support, including local, distributed and XA transactions



Network Segmentation Protection:

Ensure data remains consistent in case of network segmentations of all types



10

Change API:

Update data by specifying only the required change instead of the entire updated object



Full Text Search:

Go beyond plain text with regular expressions, fuzzy search, proximity matching and more



Write Behind:

Asynchronous and reliable propagation of data to any external data source



Security:

Role-based authentication for data and operations, Support for Kerberos, Spring, TLS and more



Aggregations

Sum, Avg, Min, Max, GroupBy and more, or even your own user-defined aggregations



SQL Functions:

Abs, Round, Length, Upper, Lower and more, or even your own user-defined functions



Data Model Flexibility & Interoperability



Native:

Highly optimized, POJO driven API which exposes all the unique capabilities of the platform



Net:

Native C# interface that enables any .NET application to access the data grid



JPA:

Support data grid access using the standard JPA API for seamlessly scaling your JEE data access layer



REST API:

Standard REST endpoint provides access to the data grid from any app, Platform and programming language



Document:

Completely schema-free data API that supports upgrading the application's data model on the fly



Cross Language Access:

support for heterogeneous environments, with seamless interoperability among them all



Key-Value:

Simple and intuitive Map-based interface for simple caching scenarios

Messaging & Event Features



Publish/Subscribe Messaging:

Propagation of any event that takes place in the data grid to listeners using the publish/subscribe paradigm



Durable Notifications

Fully durable pub/sub messaging for data consistency and reliability



Point-to-Point Messaging:

Support for implementation of complex workflows and triggering of processing logic across the data grid



FIFO Groups

Ensure in-order and exclusive processing of events belonging to the same group, while parallelizing across groups



Content Based Routing:

Routing of events to relevant cluster members based on their content



Workflow Support:

Implement complex workflows using event propagation and sophisticated event filtering



Collocation of Data and Business Logic



Spring on Steroids:

Deployment, provisioning and proactive management of any spring application, with or without a data grid



Master-Worker Support:

Intuitive and highly scalable master-worker implementation for distributing computation-intensive tasks



UI Based Management

Web-based dashboard app for easy monitoring & management of deployed app. Enhanced data grid console for cluster wide queries or single Space instance queries.



Grid Health Transparency & Monitoring

REST Admin API:

Comprehensive and intuitive API for monitoring and controlling every aspect of your cluster and application



Code and Data Collocation:

Deployment of business logic and data as a single coherent unit for optimized performance



Dynamic Code Execution:

Dynamic code shipment and map/reduce- like execution across the grid for optimized processing and data access



Event Tracking:

Trace Cluster Events as they happen for improved visibility & easier troubleshooting (available through both admin API and UI)



Single Click Deployment:

Support for distribution, provisioning and management of application deployments across any number of hosts



Robust Remoting Support:

Built on top of the data grid to provide fault tolerance, service auto discovery, cluster wide invocations and more



Security:

Customizable security policy to control who can run dynamic code on the grid



Alerts:

Out-of-the-box identification & notification of risky situations (e.g., above-normal CPU utilization or data replication failure)



Application Dependencies:

Deploy modules as an application ensuring order of deployment



Event Containers Monitoring:

Trace embedded and remote event containers



Client side Cache Monitoring:

Discover client-side cache and views connected to your spaces



Extensible Metrics Framework:

Measure both space and userdefined metrics, integrated with any tool (InfluxDB and Grafana out of the box)



WAN Replication Monitoring:

Discover client-side cache and views connected to your spaces

